DONALD I. FAUSNAUGHT D.M.D. TIMOTHY B. PAULIN D.M.D. DREW E. EARHART D.M.D.

1891 FRUITVILLE PIKE LANCASTER, PÅ 17601 717-569-4446 1831 LITITZ PIKE LANCASTER, PA 17601 717-569-9903

September 30, 2009

To Whom It May Concern:

Cartridge on Wheels has been supplying our office with cartridges for our printers and copiers for over a year. Not only are the prices lower than local office supply stores, but Cartridge on Wheels carries a supply of most cartridges on the truck and delivers them right to our office at no extra charge

Exceptional customer service has made us return to Cartridge on Wheels time after time. A year ago, we were ready to buy a new printer because our old one was not working well. Duane Reese of Cartridge on Wheels came to the rescue and replaced the rollers and installed a maintenance kit in our old printer. Now, the old printer works like new and we did not need to spend over \$1000 for a new printer.

In addition, when we needed a copier, printer, fax machine, Duane did the research and located one for us on sale at a local store. Even though we did not purchase it through Cartridge on Wheels, Duane set it up in our office at no cost. Now we think that is over-and-above customer service.

That is why we highly recommend Cartridge on Wheels.

Sincerely,

Drs. Fausnaught, Paulin & Earhart