



August 24, 2009

To Whom It May Concern:

Did you ever wonder where “good old-fashioned service” went? Well let me tell you, I have found it again.

I not only found a person that is willing to provide my business with outstanding service, but he also is saving me a lot of money. Duane Reese from Cartridge on Wheels is that person.

Duane stopped by my office and wanted to talk about printers/toners, etc.... and how he could save me money and how he would be there to make sure I had everything I needed, when I needed it – and I wouldn’t even have to think about it. Anything that puts me back in to thinking about my business and not about paper, printer and toners is a good thing.

Well, I have been dealing with Duane since December 2008 and I couldn’t be happier. I am saving 30% on my overall ink/toner costs and Duane is there to take care of making sure I have the supplies I need when I need them – no more keeping track of what is running low, when I need to order – he does it all for me. He also provides service to my printers, has cleaned my printers, and is there when I have a printer problem. I can call or email him and he gets back to me right away – usually within a few minutes and often stops in that same day or the next day!

As I said, I found someone who provides me “good old-fashioned service” and goes above and beyond for me and my business. His services and products are invaluable to my business and to me.

Sincerely,

Karyn A. Miller, CIC
President
Hinkle Insurance Agency Inc.