

# ARKANSAS HEART HOSPITAL

July 21, 1999

Darin Shea  
P.O. Box 23092  
Little Rock, AR 72221-3092

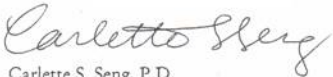
Dear Darin:

We recently ran a comparison study using a Discount Imaging brand Optra S Laser cartridge for our Lexmark Optra S 1650 printer in the pharmacy. Our printer handles all the printing and fax needs of the pharmacy and averages about 250 pages per day. We had the following results:

- Cartridge exceeded the yield of the factory cartridge by over 10%.
- Print quality appeared to be equivalent to the factory in clarity and resolution.
- Only recognizable difference was an over 35% savings we have received by changing to the Discount Imaging Brand.

Please feel free to use this letter as a testimonial with any potential customers.

Sincerely,



Carlette S. Seng, P.D.  
Lead Pharmacist

css